



PTO/SB/08A (10-01)
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Substitute for form 1449A/PJO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Complete if Known	
		Application Number	09/603,174
		Filing Date	June 23, 2000
		First Named Inventor	Robertson et al.
		Art Unit	2154 2155
Examiner Name	Bharat Barot		
Attorney Docket Number	103760-46451		
Sheet	1	of	3

U.S. PATENT DOCUMENTS					
Examiner Initials ¹	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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FOREIGN PATENT DOCUMENTS						
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Examiner Signature	Bharat Barot	Date Considered	03/09/2004
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OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS			
Examiner Initials	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T ²
BB		Keynote Systems, "Keynote Systems Announces Free Performance Appraisals to Measure Quality of Service of Corporate Internet Sites", http://www.keynote.com/news/announcements/pr011698.html , January 16, 1998.	
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BB		E-Commerce Times, "Keynote Announces Content Analysis Service", http://www.ecommercetimes.com/news/articles/9812097-.shtml , December 9, 1998.	
BB		Keynote Systems, Measure, "Assure and Improve Web-Site Performance 24 Hours a Day from 35 Cities Worldwide", http://www.keynote.com/product/prod_subscriptions.html , February 5, 1999.	
BB		Keynote Systems, "Professional Services: Building World-Class E-commerce Sites", http://www.keynote.com/product/prod_proservices.html , February 5, 1999.	
BB		Keynote Systems, "Custom Agents", http://www.keynote.com/product/prod_privateagents.html , February 5, 1999.	
BB		Keynote Systems, "The Interaction of Web Content and Internet Backbone Performance", http://www.keynote.com/downloads/wp_compdata.html , February 5, 1999.	
BB		Keynote Systems, "Measuring and Improving Your E-Commerce Web-Site Performance with Keynote Perspective", http://www.keynote.com/downloads/wp_ecommerce.html , Feb. 5, 1999.	
BB		Keynote Systems, "Keynote Systems Adds Three New Delivery Features to its Internet Measurement and Diagnostic Service", http://www.keynote.com/news/announcements/pr012599.html , January 25, 1999.	
BB		Keynote Systems, "Keynote Systems Announces New Index to Track Performance and Availability of Online Brokerage Web Sites", http://www.keynote.com/news/announcements/pr121498.html , December 14, 1998.	
BB		Keynote Systems, "Keynote Systems Announces New Content-Analysis Service to Improve Web-Page Download Times for Media and Catalog Shopping Sites", http://www.keynote.com/news/announcements/pr120798.html , December 7, 1998.	

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BB		Keynote Systems, "Keynote Internet Performance Bulletin: Online Stock-Market Trading Frenzy Produced Minimal Impact on General Internet Users", http://www.keynote.com/news/announcements/pr090398.html , Sept. 3, 1998.	
BB		Keynote Systems, "Keynote Systems Announces Low-Cost Single City Subscriptions to Its Internet Performance and Diagnostic Service", http://www.keynote.com/news/announcements/pr060598.html , June 5, 1998.	
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